October 21, 2013

Re: Planned Outage October 29, 2013

Dear Member,

Your Cooperative is making renovations to the Topsail substation located at 14245 NC Highway 50. This renovation will provide additional dependability for the station. It will also update transmission lines which are in excess of 30 years old. These lines are the sole source of power to the Topsail and South Beach substations which serve almost 6000 customers. This work requires a power outage and it has been scheduled for **Tuesday, October 29, 2013, beginning at 8:30am**. All members should have power restored within three hours. In case of inclement weather, the outage will occur on Wednesday, October 30, 2013.

This outage will affect all consumers in the Town of Topsail Beach and in the Surf City area along Roland Avenue and New River Drive to the Surf City town limit. It will also affect the areas of Little Kinston and members along NC Highway 50 from the draw bridge to the Food Lion shopping center.

Thank you for your patience as we continue with improvements such as these to provide you with reliable electric service.

Sincerely,

J. Ronald McElheney Chief Executive Officer